

## Frequently Asked Questions Regarding Camaro Early Ordering

Q. How much will the 2010 Camaro coupe (available spring 2009) cost?

A. The actual Manufacturer's Suggested Retail Price for 2010 Camaro will be announced closer to the start of production. But keep in mind that delivering great value to our customers has been one of the hallmarks of Chevrolet and previous Camaro generations. And the 2010 Camaro was developed with this legacy in mind – to deliver great value against its core competitors in the areas of style, technology, fuel efficiency and performance.

Q. Once pricing is announced, can I change the order?

A. Orders can be changed, but only by your dealer, and only up until the time the order is placed into the production cycle. Once the order is placed into the production cycle, no changes can be made to the order.

Q. If I place an order for a Camaro with a dealer, is it guaranteed to be produced and delivered by the summer of 2009?

A. No. Order submission assists GM and Chevrolet in understanding market demand. Each Chevrolet dealer has been provided an estimated production guide number based on an estimated production horizon. However, General Motors cannot guarantee order production due to many factors, including unexpected production disruptions. Chevrolet dealers are also responsible for controlling their customer order flow versus their individual production guide number, and in some cases, demand may exceed production capacity. For this reason Chevrolet cannot guarantee all individual customer's orders as to either production or timing.

Q. I want to make sure my Camaro order gets produced as soon as possible. How can I find my dealer's production guide number?

A. Ask your dealer. Each dealer's production guide number is considered confidential and is not shared with any third parties by GM.

Q. Which Chevrolet dealer should I order my Camaro from?

A. Chevrolet has great respect for every authorized dealer, and does not recommend one dealer over another. To see a list of your closest Chevrolet dealers, please visit our home page at [chevy.com](http://chevy.com), and enter your ZIP code in the dealer locator section.

Q. Am I obligated to take delivery through the dealer I used to place my order?

A. As indicated in an earlier answer, dealers are submitting customer orders against an estimated production guide number. Unless extenuating circumstances are present, orders generally will not be from one dealer to another.

Q. How do I know my order was submitted to Chevrolet?

A. Upon entering the order information into the GM ordering system, each dealer is provided a six-digit alpha-numeric order number for customer and dealer reference.

Q. The dealer requested my name and address for the order. Is this a requirement?

A. Yes, for a dealer to submit a bona-fide customer order, the customer's full name and address is required. You will also want to ensure your correct name and address is on the order in the event GM and/or the dealer needs to contact you in the future.

Q. How can I track my order?

A. As mentioned above, your order is assigned a six-digit alpha-numeric order number that is necessary to track an order. The best method to track the order is to stay in touch with your ordering dealer; however, you can also track the order by contacting the Chevrolet Customer Assistance Center at 800-222-1020.

Q. Why can I not submit an order for my Camaro directly to Chevrolet?

A. The relationship between Chevrolet and its nationwide network of Chevrolet dealers is very important and was established to best serve our customers. With this in mind, only Chevrolet dealers are authorized to submit orders to General Motors.

Q. Will I have to put a deposit down to order my Camaro? And how much?

A. As part of normal business practices, some dealers require customers to put down a monetary amount to submit an order. Any deposit requirement as well as the final transaction price is negotiated between you – the customer – and the dealer.

Q. When can I submit an order for a Camaro convertible?

A. The Camaro convertible is scheduled to production in the summer of 2010 as a 2011 model. Convertible ordering information will be provided at a later date.

Q. Will I be able to take delivery of my Camaro at the plant?

A. No. Camaro will be produced at the award-winning Oshawa assembly plant in Ontario, Canada. U.S. and Canadian customs and legal requirements prevent us from offering delivery of your Camaro at the Oshawa assembly plant.

Q. Where can I find information regarding models, options and packages?

A. Chevrolet has prepared a downloadable PDF file that provides basic ordering information. Each Chevrolet dealer has been provided complete order guides and workbooks to help you choose the Camaro that is perfect for you.

Q. Is there a full-line Camaro catalog available to review?

A. Our catalog is under development and will be available early 2009.

Q. In reviewing the Camaro model lineup, I noticed there is no Z28 model. Are there plans for a Z28 model?

A. The “Z28” moniker has an honored place in Camaro’s history. But as of now, Chevrolet will not have a Z28 model available in the first production year. Chevrolet continues to review market opportunities and does not comment on future product plans.